

# VEDLI DATALAB



VEDLI DATALAB di Giancarlo Vedli  
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cell. 347-3680088

## REQUEST A QUOTE FOR DATA RECOVERY

Please fill out the following form, tick the boxes on the reverse, and send it along with the faulty media.  
The fee for diagnosis is € 110 + VAT and includes return shipping costs. This fee will be waived if the estimate is accepted.

### Applicant's Details (please print):

Name: \_\_\_\_\_

Phone, Mobile: \_\_\_\_\_ email: \_\_\_\_\_

Company: \_\_\_\_\_

VAT Code: \_\_\_\_\_

Address: \_\_\_\_\_

Post Code, City: \_\_\_\_\_

Country: \_\_\_\_\_

### Media Information:

Problem or symptoms  
detected

Operating System (Windows,  
Apple, Linux, RAID, ...)

**Optional:**  
Types of files/extensions or  
folders of particular interest to  
search for


This policy refers only to the data supplied with the "Request a Quote for Data Recovery" form or other documentation and correspondence, not to data contained by the media, for which we ask you to kindly refer to the Terms and Conditions of Service.

### **Purposes for which we may Process your Personal Data**

Personal data is gathered for the following reasons:

1. for the execution of pre-contractual measures and professional services;
2. for the fulfilment of tax and legal obligations;
3. for the improvement of services offered.

Data is saved on server and PC and, in some cases, in print. We periodically analyse which media and failures required our intervention most frequently in order to fine-tune our service offer and focus our tests and research.

### **Access, Communication, and place where data is processed**

For the purpose of this policy, VEDLI DATALAB is the Controller of data furnished by the customer. These data are accessible to the company owner, to his staff, and associates. In order to ensure proper execution of the contract and the fulfilment of legal requirements, we may disclose your personal data to accounting and tax consultants as well as to data processing and storage firms.

The data collected are processed at company headquarters as well as at the offices of the third parties to whom they are communicated. A list of staff members responsible for and entrusted with data processing and the recipients of personal data is kept at the company's registered office.

### **Data retention period**

Personal, fiscal, and contractual data are kept for the period required by current legislation. Any other data provided are kept for a period not exceeding 10 years.

### **Rights of the interested party:**

1. the right to request access to, or copies of, Personal Data that we process or control, together with information regarding the nature, processing and disclosure of those Personal Data;
2. the right to view the data, request modifications, updates, or transfer;
3. the right to request erasure of personal data. If the data you wish to have removed is necessary to the provision of the service, this will also entail giving up service, with all legal consequences;
4. the right to file a complaint with the Guarantor for the Protection of Personal Data.

You may at all times exercise your rights by contacting the Data Controller: VEDLI DATALAB di Giancarlo Vedli with headquarters in Nago-Torbole (TN), Italy, Telephone: +39-3473680088, email [info@vedlilab.it](mailto:info@vedlilab.it) - [info@pec.vedlilab.it](mailto:info@pec.vedlilab.it).

I have read and understood the information on the Processing of Personal Data and the Terms and Conditions of Service.

Signature: \_\_\_\_\_

I declare to specifically approve points 10, 11, 14, 16, 17, 19, 22 and 23 of the Terms and Conditions of Service and I accept that the data still accessible on the media may be damaged or deleted by sending it to the laboratory or by carrying out a diagnosis.

City and Date: \_\_\_\_\_ Signature: \_\_\_\_\_